



BILL DE BLASIO
Mayor

DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES
BUREAU OF EXAMINATIONS

LISETTE CAMILO
Commissioner

NOTICE OF EXAMINATION

CERTIFIED IT DEVELOPER (APPLICATIONS)

Exam No. 1149

WHEN TO APPLY: From: March 10, 2021

APPLICATION FEE: \$91.00

To: March 30, 2021

If you choose to pay the application fee with a credit/debit/gift card, you will be charged a service fee of 2.00% of the payment amount. This service fee is nonrefundable.

YOU ARE RESPONSIBLE FOR READING THIS ENTIRE NOTICE BEFORE YOU SUBMIT YOUR APPLICATION.

WHAT THE JOB INVOLVES:

Certified IT Developers (Applications), under supervision, with latitude for independent action and the exercise of independent judgment, are responsible for performing highly technical and supervisory responsibilities in applications development, including planning, designing, configuring, installing, testing, troubleshooting, integrating, performance monitoring, maintaining, enhancing, security management, and support of complex computer applications programs. Certified IT Developers (Applications) may supervise a small unit engaged in the above duties; may serve as a project leader of projects involving computer applications programs, or may independently perform development, testing or maintenance work of a highly technical nature. In the temporary absence of the supervisor, they may perform the duties of that position. All Certified IT Developers (Applications) perform related work, including end user support and disaster recovery and, when necessary, perform the duties of related or lower titles and Assignment Levels.

Special Working Conditions:

Certified IT Developer (Applications) may be required to work various shifts including nights, Saturdays, Sundays, and holidays.

(This is a brief description of what you might do in this position and does not include all the duties of this position.)

THE SALARY:

The current minimum salary is \$81,951 per annum. This rate is subject to change. There are four assignment levels within this class of positions. Appointments will generally be made to Assignment Level I. Employees may be assigned to the higher assignment levels at the discretion of the appointing agency.

HOW TO QUALIFY:

Professional/Vendor Certification, Education and Experience Requirements: By the last day of the Application Period you must have one of the following professional/vendor certifications:

- ACSS-Avaya Aura® Contact Center
- ACSS-Avaya Aura® Experience Portal with Proactive Outreach Manager
- Actuate Certified Professional Developer
- Acquia Certified Drupal Developer
- Amazon Web Services Certification
- Amazon Web Services Certified Big Data – Specialty
- Amazon Web Services Certified Cloud Practitioner
- Amazon Web Services Certified Data Analytics - Specialty
- Amazon Web Services Certified Database - Specialty
- Amazon Web Services Certified Developer
- Amazon Web Services Certified Developer – Associate
- Amazon Web Services Certified DevOps Engineer
- Amazon Web Services Certified DevOps Engineer – Professional
- Amazon Web Services Certified Security - Specialty
- Amazon Web Services Certified Solutions Architect
- Amazon Web Services Certified Solutions Architect – Associate
- Amazon Web Services Certified Solutions Architect – Professional
- Amazon Web Services Certified SysOps Administrator
- Amazon Web Services Certified SysOps Administrator – Associate
- AmericanSoftware Testing QualificationsBoard Foundation Level Software Testing Certification (CTFL)

READ CAREFULLY AND SAVE FOR FUTURE REFERENCE

American Software Testing Qualifications Board IQBBA Business Analyst Certification
American Software Testing Qualifications Board Mobile Testing
American Software Testing Qualifications Board Proficiency Distinction
ARCHIBUS Certification
Aruba Certified ClearPass Associate
Aruba Certified ClearPass Expert
Aruba Certified ClearPass Professional
ASPS-Avaya Call Management System
BEA Certified Administrator-System Administration
BEA Certified Architect-Enterprise Architect
BEA Certified Developer-Build Solutions
BEA Certified Developer-Integration Solutions
BEA Certified Developer-Portal Solutions
BPM Essentials BPMN Method and Style
Bruce Silver Associates BPMS Watch - DMN Method and Styles Basics
Certificate in Internet Client – Server Applications Development
Certificate of Award for C++ / C# Programming
Certified Business Intelligence Professional
Certified ColdFusion MX Developer
Certified Expert in Python Programming
Certified Jenkins Engineer
Chef Local Cookbook Development Badge
Cisco Certified Network Associate
Cisco Certified Network Professional
Cloudera CCA Spark and Hadoop Developer
Cloudera Certified Developer for Apache Hadoop
Cloudera Certified Professional
Cloudera Certified Professional Data Engineer
Cognos Access Manager
Cognos Consolidation Product Professional
Cognos DecisionStream
Cognos Impromptu Product Professional
Cognos Metrics Manager Product Professional
Cognos Planning Analyst Product Professional
Cognos Planning Contributor Product Professional
Cognos PowerPlay Product Professional
Cognos ReportNet Product Professional - Administration Track
Cognos ReportNet Product Professional - Modeling Track
Cognos ReportNet Product Professional - Reporting Track
Cognos Upfront Product Professional
Cognos Visualizer Product Professional
CompTIA Network+
CompTIA Security+
Curam Certified Professional
DataBricks Certified Associate Developer for Apache Spark
DataBricks Certified Professional Data Engineer
Docker Certified Associate
ESRI ArcGIS Desktop (Associate)
ESRI ArcGIS Desktop (Entry)
ESRI ArcGIS Desktop (Professional)
ESRI ArcGIS Desktop Developer (Associate)
ESRI Enterprise Administration (Associate)
ESRI Enterprise Geodata Management (Associate)
ESRI Enterprise Geodata Management (Professional)
ESRI Enterprise System Design (Associate)
ESRI Web Application Developer (Associate)
FileNet P8 Certified Administrator: Business Process Manager Suite
FileNet P8 Certified Administrator: Content Manager Suite
FileNet P8 Certified Administrator: Image Manager Suite
FileNet P8 Certified Administrator: Records Manager Suite
FileNet P8 Certified Administrator: Web Content Manager Suite
FileNet P8 Certified Developer: Business Process Manager Suite
FileNet P8 Certified Developer: Content Manager Suite
FileNet P8 Certified Developer: Image Manager Suite

FileNet P8 Certified Developer: Records Manager Suite
FileNet P8 Certified Developer: Web Content Manager Suite
FileNet P8 Certified Technical Support: Business Process Manager Suite
FileNet P8 Certified Technical Support: Content Manager Suite
FileNet P8 Certified Technical Support: Image Manager Suite (CS)
FileNet P8 Certified Technical Support: Image Manager Suite (IS)
FileNet P8 Certified Technical Support: Records Manager Suite
FileNet P8 Certified Technical Support: Web Content Manager Suite
GIAC Certified Web Application Defender (GWEB)
GIAC Mobile Device Security Analyst (GMOB)
GIS Certification Institute GIS Professional Certification
Global Innovation Institute Certified Design Thinking Professional
Google Associate Android Developer Certificate
Google Cloud Certified - Associate Cloud Engineer
Google Cloud Certified - Professional Cloud Architect
Google Cloud Certified - Professional Data Engineer
Google Developers Certification
GTB/ASTQB Usability Testing
HP AIS QTP Certification
HP AIS Unified Functional Testing Certification
HP ASE - Application Lifecycle Management Implementation
HP ASE - HP ASE QTP Certification
HP ASE - LoadRunner
HP ASE - Unified Functional Testing Certification
HP ATP - Application Lifecycle Management
HP ATP – LoadRunner
IBM Certified Advanced Deployment Professional – Tivoli Netcool Core
IBM Certified Advanced Deployment Professional – Tivoli Security Management Solutions
IBM Certified Advanced Deployment Professional – Tivoli Storage Manager
IBM Certified Advanced Deployment Professional – Tivoli Workforce Scheduler
IBM Certified Advanced System Administrator-WebSphere Application Server
IBM Certified Advanced System Administrator-WebSphere Application Server for Z/OS,
IBM Certified Application Developer
IBM Certified Application Developer-DB2 Universal Database Family
IBM Certified Associate Developer - Rational Application Developer
IBM Certified Associate Developer-Lotus Notes and Domino
IBM Certified DB2 Database Administrator – DB2 Universal DB for z/OS
IBM Certified Integration Developer
IBM Certified Lotus Notes R5 Application Developer
IBM Certified Solution Designer
IBM Certified Solution Developer
IBM Certified Solution Developer - Web Services Development with WebSphere Studio
IBM Certified Solutions Expert-DB2 UDB Family Application Development
IBM Certified Specialist – System z Technical Support
IBM Certified Specialist- WebSphere MQ Integrator
IBM Certified System Administrator-WebSphere MQ
IIBA Level 1 - Entry Certificate in Business Analysis
IIBA Level 2 - Certification of Capability in Business Analysis
IIBA Level 3 - Certified Business Analysis Professional
IIBA Level 4 - Certified Business Analysis Thought Leader
Informatica - Axon Data Governance Certification
Informatica - Cloud (iPaaS) Certification
Informatica - Data Quality Certification
Informatica Data Engineering Certification
Informatica Power Center Data Integration Certification
Interwoven Certification
ISC2 Software Security Practitioner Suites
ISCB Certified Associate Business Analyst
ISCB Certified Associate in Software Quality
ISCB Certified Associate in Software Testing
ISCB Certified Manager of Software Quality
ISCB Certified Manager of Software Testing
ISCB Certified Software Business Analyst
ISCB Certified Software Quality Analyst

ISCB Certified Software Tester
ISTQB Advanced Technical Test Analyst
ISTQB Advanced Test Analyst
ISTQB Advanced Test Manager
ISTQB Agile Testing
ISTQB Expert Tester
ISTQB Foundation Level CTFL Tester
ISTQB Security Testing
ISTQB Test Automation Engineer
Master Certified Internet Web Designer
Micro Focus ASE – Accredited Software Expert
Micro Focus ASP – Accredited Software Professional
Micro Focus CSE – Certified Software Expert
Expert Micro Focus CSP – Certified Software Professional
Microsoft Certified Applications Developer
Microsoft Certified Applications Developer: SQL Server
Microsoft Certified Applications Developer for .Net
Microsoft Certified Database Administrator
Microsoft Certified: DevOps Engineer Expert
Microsoft Certified IT Professional
Microsoft Certified IT Professional Enterprise Administrator
Microsoft Certified Master
Microsoft Certified Professional Developer
Microsoft Certified Professional Developer: Enterprise Applications Developer
Microsoft Certified Professional Developer: Web Developer
Microsoft Certified Professional Developer: Windows Developer
Microsoft Certified Professional: Querying SQL Server
Microsoft Certified Solutions Associate
Microsoft Certified Solutions Associate: BI Reporting
Microsoft Certified Solutions Associate: Cloud Platform
Microsoft Certified Solutions Associate: Data Engineering with Azure
Microsoft Certified Solutions Associate: Linux on Azure
Microsoft Certified Solutions Associate: Machine Learning
Microsoft Certified Solutions Associate: Microsoft Dynamics 365
Microsoft Certified Solutions Associate: Microsoft Dynamics 365 for Operations
Microsoft Certified Solutions Associate: SQL Database Administration
Microsoft Certified Solutions Associate: SQL Database Development
Microsoft Certified Solutions Associate: SQL Server
Microsoft Certified Solutions Associate: Universal Windows Platform
Microsoft Certified Solutions Associate: Web Applications
Microsoft Certified Solutions Associate: Windows Server
Microsoft Certified Solutions Developer
Microsoft Certified Solutions Developer for .Net
Microsoft Certified Solutions Developer for Visual Studio
Microsoft Certified Solutions Developer: Application Lifecycle Management
Microsoft Certified Solutions Developer: Azure
Microsoft Certified Solutions Developer: Sharepoint
Microsoft Certified Solutions Developer: Universal Windows Platform
Microsoft Certified Solutions Developer: Visual Basic
Microsoft Certified Solutions Developer: Web Applications
Microsoft Certified Solutions Developer: App Builder
Microsoft Certified Solutions Expert
Microsoft Certified Solutions Expert: Business Applications
Microsoft Certified Solutions Expert: Business Intelligence
Microsoft Certified Solutions Expert: Cloud Platform and Infrastructure
Microsoft Certified Solutions Expert: Data Management and Analytics
Microsoft Certified Solutions Expert: Data Platform
Microsoft Certified Solutions Expert: Mobility
Microsoft Certified Solutions Master
Microsoft Certified Systems Associate: Azure
Microsoft Certified Technology Specialist
Microsoft Certified Technology Specialist: .NET Framework Distributed Applications
Microsoft Certified Technology Specialist: .NET Framework Web Applications
Microsoft Certified Technology Specialist: Biz Talk Server

Microsoft Developing ASP.NET MVC Web Applications
Microsoft Specialist: Architecting Microsoft Azure Solutions
Microsoft Specialist: Developing Microsoft Azure and Web Services
Microsoft Specialist: Developing Microsoft Azure Solutions
Microsoft Specialist: Implementing Microsoft Azure Infrastructure Solutions
Microsoft Technology Associate Certification
MongoDB Certified DBA Associate Exam
MongoDB Certified Developer Associate
MS Dynamics CRM
OMG's UML Cert
OracleForms Developer Certified Professional
Oracle Analytics Cloud Certified Associate
Oracle Application Server Administrator: Certified Professional
Oracle BI Enterprise Edition
Oracle Business Intelligence Foundation Suite Essentials
Oracle Business Intelligence Foundation Certified Implementation Specialist
Oracle Business Intelligence Foundation Suite Certified Implementation Specialist
Oracle Certified Associate Java Programmer
Oracle Certified Enterprise JavaBeans Developer
Oracle Certified Expert, Java EE Enterprise JavaBeans Developer
Oracle Certified Expert, Java EE JavaServer Faces Developer
Oracle Certified Expert, Java EE Persistence API Developer
Oracle Certified Expert, Java EE Web Component Developer
Oracle Certified Expert, Java EE Web Services Developer
Oracle Certified Expert, Oracle Database : Performance Management and Tuning
Oracle Certified Java Persistence API Developer
Oracle Certified JavaServer Faces Developer
Oracle Certified Master Java Developer
Oracle Certified Master Java Enterprise Architect
Oracle Certified Master, Java EE Enterprise Architect
Oracle Certified Professional Business Component Developer
Oracle Certified Professional Java Programmer
Oracle Certified Professional Mobile Application Developer
Oracle Certified Professional, MySQL Database Administrator
Oracle Certified Professional, MySQL Developer
Oracle Certified Web Component Developer
Oracle Certified Web Services Developer
Oracle Database Administrator Certified Associate
Oracle Database Administrator Certified Master
Oracle Database Administrator Certified Professional
Oracle Database Certified Implementation Specialist
Oracle Database Administration Certified Associate
Oracle Database SQL Certified Associate
Oracle Internet Application Developer Certified Professional
Oracle PL/SQL Developer Certified Associate
Oracle SOA Suite Essentials
Oracle/Siebel Certification - Business Analysis
PeopleSoft Certified Developer
PHP Certification
PMI PMP Agile Certified Practitioner
PMI PMP Professional Certification
Professional Certification in Agile and Scrum
Puppet Certified Professional
Puppet Enterprise Certification
QAI Global Institute Certified Software Tester
Red Hat Certified Specialist in Ansible Automation
RedHat Certified Architect
RedHat Certified JBoss Developer
Remedy Skilled Professional
Ruby Programmer (Gold)
Ruby Programmer (Silver)
Salesforce Certified Administrator
Salesforce Certified Advanced Administrator
Salesforce Certified Advanced Developer

Salesforce Certified Application Architect
Salesforce Certified Architecture Designer
Salesforce Certified Community Cloud Consultant
Salesforce Certified Data Architecture and Management Designer
Salesforce Certified Development Lifecycle and Deployment Designer
Salesforce Certified Field Service Lightning Consultant
Salesforce Certified Identity and Access Management Designer
Salesforce Certified Integration Architecture Designer
Salesforce Certified Marketing Cloud Consultant
Salesforce Certified Marketing Cloud Email Specialist
Salesforce Certified Mobile Solutions Architecture Designer
Salesforce Certified Platform App Builder
Salesforce Certified Platform Developer I
Salesforce Certified Platform Developer II
Salesforce Certified Sales Cloud Consultant
Salesforce Certified Service Cloud Consultant
Salesforce Certified Sharing and Visibility Designer
Salesforce Certified System Architect
Salesforce Certified Technical Architect
Scrum.Org Certified Scrum Developer
Scrum.Org Professional Scrum Developer
Scrum.Org Professional Scrum Master I
ScrumAlliance Certified Scrum Developer (CSD®)
ScrumAlliance Certified Scrum DeveloperSM (CSD®)
ScrumAlliance Certified ScrumMaster
Scrumstudy.com Scrum Master Certified (SMC™)
ServiceNow Admin
ServiceNow Certified Application Developer
ServiceNow Certified Implementation Specialist
ServiceNow Certified System Administrator
ServiceNow Developer
ServiceNow Fundamentals Certification
Siebel Certified Application Developer
Siebel Certified Business Analyst
Siebel Certified Consultant / Siebel Certified Instructor
Siebel Certified CRM OnDemand Consultant
Siebel Certified Data Warehouse Developer
Siebel Certified Master Analytics Consultant
Siebel Certified Server Architect
SnowPro Advanced: Architect
SnowPro Advanced: Data Engineer
SnowPro Advanced: Database Administrator
SnowPro Core Certification
Splunk Certified Architect
Splunk Certified User
Sun Certified Business Component Developer for Java 2 Platform, Enterprise Edition
Sun Certified Developer for Java 2 Platform
Sun Certified Developer for Java Web Services
Sun Certified Enterprise Architect for J2EE Technology
Sun Certified Mobile Applications Developer for the Java 2 Platform Micro Edition
Sun Certified Web Component Developer for J2EE Platform
Sybase PowerBuilder Associate
Sybase PowerBuilder Professional
Tableau Desktop Certified Professional
Tableau Server Certified Professional
TensorFlow Developer Certificate
VMware Certified Professional
Xamarin Certified Mobile Developer

Note:Certain agencies may require candidates to possess certifications from specific vendors in order to be hired. Thus, proof of certification may be requested at time of appointment and/or throughout the duration of employment.

Incumbents may be required to update and/or obtain additional professional industry standard certification(s) for current and future technical environment(s) in which they may be assigned to work, as determined by the employing agency.

EDUCATION AND EXPERIENCE REQUIREMENTS:

In addition to meeting the professional/vendor certification requirement above, all candidates must also have the following:

1. A baccalaureate degree from an accredited college or university, **and** two years of satisfactory full-time (not classroom based) experience in computer applications development planning, design, configuration, installation, troubleshooting, integration, performance monitoring, maintenance, enhancement, and security management; **or**
2. A four-year high school diploma or its educational equivalent **and** six years of satisfactory full-time (not classroom based) information technology experience of which at least 2 years must have been computer applications development experience as described in "1" above; **or**
3. Education and/or experience equivalent to "1" or "2" above. A masters degree in computer science or a related field from an accredited college or university may substitute for one year of computer applications development experience as described in "1" above. However, all candidates must have at least one year of satisfactory full-time (not classroom based) computer applications development experience as described in "1" above.

Some examples of acceptable information technology experience include experience in the areas of: business/systems analysis, database administration/modeling/design, spatial analysis/mapping, testing, and other related areas.

Note: In addition to meeting the minimum Qualification Requirements incumbents may be required to update existing and/or obtain additional professional industry standard certification(s) for current and future technical environment(s) in which they may be assigned to work, as determined by the employing agency.

The education requirement must be met by June 30, 2021. The professional/vendor certification and/or experience requirements must be met by the last day of the Application Period (March 30, 2021).

The high school diploma or its educational equivalent must be approved by a State's Department of Education or a recognized accrediting organization. The college or university must be accredited by regional, national, professional, or specialized agencies recognized as accrediting bodies by the U.S. Secretary of Education and by the Council for Higher Education Accreditation (CHEA).

If you were educated outside the United States, you must have your foreign education evaluated to determine its equivalence to education obtained in the United States. This is required only if you need credit for your foreign education in this examination. For more information see the Foreign Education Evaluation Guide in the Required Information section.

You will not receive credit for education which you obtain after June 30, 2021 or professional/vendor certification and/or experience which you obtain after the end of the Application Period (March 30, 2021).

Residency: City residency is not required for this title.

English Requirement: You must be able to understand and be understood in English.

Proof of Identity: Under the Immigration Reform and Control Act of 1986, you must be able to prove your identity and your right to obtain employment in the United States prior to employment with an agency under the jurisdiction of the Commissioner, Department of Citywide Administrative Services.

HOW TO APPLY:

If you believe you meet the requirements in the "How to Qualify" section, apply using the Online Application System (OASys) at www.nyc.gov/examsforjobs. Follow the onscreen instructions for electronically submitting your application and payment and completing any required information. A unique and valid email address is required to file online. Several internet service providers, including but not limited to Google, Yahoo!, AOL, Outlook.com, and Mail.com offer free email addresses. **All new OASys accounts require verification before a candidate can apply to ensure the accuracy of candidate information. Verification is instantaneous for most accounts and you will receive a confirmation email with instructions to activate your account. For any account creation issues, you will receive onscreen prompts to contact DCAS. This review may require up to two (2) business days to be reviewed and resolved. Please keep this information and the application period deadline in mind when creating your account.**

The following methods of payment are acceptable: major credit card, bank card associated with a bank account, or a prepaid debit card with a credit card logo which you may purchase online or at various retail outlets. If you are receiving or participating in certain forms of public assistance/benefits/programs, or are a veteran, you may qualify to have the application fee waived. For more information on eligibility for a fee waiver and documentation requirements, visit the Fee Waiver FAQ on the Online Application System at <https://a856-exams.nyc.gov/OASysWeb/Home/Faq>. **Effective January 2020, the Online Application System is no longer supported on Windows 7 or earlier versions of Windows operating systems.**

Special Circumstances Guide: This guide is located on the DCAS website at https://www1.nyc.gov/assets/dcas/downloads/pdf/employment/pdf_c_special_circumstances_guide.pdf. This guide gives important information claiming Veterans' or Legacy credit, and notifying DCAS of a change in your mailing address. Follow all instructions on the Special Circumstances Guide that pertain to you when you complete your "Application for Examination."

REQUIRED INFORMATION:

1. Application for Examination: Follow the online instructions, including those relating to the payment of fee and, if applicable, those found in the Special Circumstances Guide.

2. Education and Experience Exam: Fill out all the required sections displayed onscreen (if applicable). You will have until midnight Eastern time on the last day of the Application Period (March 30, 2021) to clearly specify in detail all of your relevant professional/vendor certifications, education and experience on your Education and Experience Exam and submit it in the Online Application System (OASys). If you do not Final Submit your Education and Experience Exam in OASys by midnight Eastern time on the last day of the Application Period (March 30, 2021), your examination will be considered incomplete, you will not be entitled to the appeals process, you will not receive a score, you will not be invited to subsequent portions of this examination (if applicable), and your application fee will not be refunded.

3. Foreign Education Evaluation Guide (Required only if you need credit for your foreign education in this examination): If you were educated outside the United States, you must have your foreign education evaluated to determine its equivalence to education obtained in the United States. The services that are approved to make this evaluation are listed on the Foreign Education Evaluation Guide

which is located on the DCAS website at <https://www1.nyc.gov/assets/dcas/downloads/pdf/employment/foreigneducation.pdf>. When you contact the evaluation service, ask for a **"document-by-document" (general)** evaluation of your foreign education. You must have one of these services submit its evaluation of your foreign education directly to the Department of Citywide Administrative Services no later than eight weeks from the last day of the Application Period (March 30, 2021).

THE TEST:

Your score will be determined by a professional/vendor certification, education and experience exam. You will receive a score of 70 points for meeting the minimum professional/vendor certification, education and experience requirements listed above. After these requirements are met, you will receive additional credit up to a maximum of 100 points on the following basis:

If you have full-time (not classroom based) satisfactory experience in computer applications development planning, designing, configuring, installation, troubleshooting, integration, performance monitoring, maintenance, enhancement, and/or security management for:

You will receive up to:

At least 1 year but less than 2 years	6 points
At least 2 years but less than 3 years	12 points
At least 3 years but less than 4 years	18 points
At least 4 years but less than 5 years	24 points
5 or more years	30 points

During the Education and Experience Exam (EEE), you may answer questions about your experience. If your experience was on a part-time basis working less than 35 hours per week, you will need to convert your part-time experience to full-time experience using the formula below. Once you have determined your full-time experience equivalent, use this amount to answer questions about your experience.

$(\text{number of hours worked per week}/35) \times (\text{number of months worked})$

For example, if you worked at a job for 21 hours per week for 12 months, you would make the following calculation: $21/35 \times 12 = 7.2$ months.

You will receive a maximum of one year of experience credit for each year you worked.

Experience used to meet the minimum requirements cannot be used to gain additional credit.

You have until midnight Eastern time on the last day of the Application Period (March 30, 2021) to clearly specify in detail all of your relevant professional/vendor certifications, education and experience and Final Submit your Education and Experience Exam in the Online Application System (OASys). Once you Final Submit your Education and Experience Exam in OASys, you will not be permitted to submit new or additional information on your Education and Experience Exam online.

You must clearly specify in detail all of your relevant professional/vendor certifications, education and experience on your Education and Experience Exam and submit it by the end of the Application Period. You will not receive credit for education which you obtain after June 30, 2021, or professional/vendor certifications or experience which you obtain after the end of the Application Period.

If you do not Final Submit your Education and Experience Exam in OASys by midnight Eastern time on the last day of the Application Period (March 30, 2021), your examination will be considered incomplete, you will not be entitled to the appeals process, you will not receive a score, you will not be invited to subsequent portions of this examination (if applicable), and your application fee will not be refunded.

Education must be obtained by June 30, 2021, and professional/vendor certifications and experience must be obtained by the last day of the Application Period (March 30, 2021).

CHANGE OF MAILING ADDRESS, EMAIL ADDRESS, AND/OR TELEPHONE NUMBER:

It is critical that you promptly notify DCAS of any change to your mailing address, email address and/or phone number. If we do not have your correct mailing address, email address and/or phone number, you will not receive information about your exam(s), consideration for appointment and/or important information that may require a response by a specified deadline. If you need to update your Mailing Address, Email Address, and/or Telephone Number, read below:

- City Employees - update this information in NYCAPS Employee Self-Service (ESS) at www.nyc.gov/ess.
- All Others - update this information on your Profile page in the Online Application System (OASys) by logging into your OASys account and navigating to your Dashboard, then your Profile tab at www.nyc.gov/examsforjobs.
- Submit a written request by email at OASys@dcas.nyc.gov, by fax (646) 500-7199, or by regular mail: DCAS, 1 Centre Street, 14th Floor, New York, NY 10007. Your written request must include your full name, social security number, exam title(s), exam number(s), previous mailing and/or email address, and your new mailing and/or email address.

CHANGE OF NAME AND/OR SOCIAL SECURITY NUMBER:

Use the Data Correction Form and follow all instructions for changing your name and/or social security number with DCAS. The following link will provide you with the DCAS Data Correction Form: <https://www1.nyc.gov/assets/dcas/downloads/pdf/employment/dp148a.pdf>.

THE TEST RESULTS:

If you pass the Professional/Vendor Certification, Education and Experience Exam, your name will be placed in final score order on an eligible list, you will be given a list number and you will be notified by mail of your test results. The eligible list determines the order by which candidates will be considered for appointment. If you meet all requirements and conditions, you will be considered for appointment if your name is reached on the eligible list. Once a list has been established, it will typically remain active for four years. To learn more about the civil service system go to: <https://www1.nyc.gov/site/dcas/employment/civil-service-system.page>.

If you believe that your test part was rated incorrectly, you may submit an appeal of your score to DCAS, Committee on Manifest Errors, through the Online Application System (OASys). Your appeal must give specific reasons why your score should be higher. Your appeal may result in a higher or lower rating.

To access the appeal portal of OASys, please log into your OASys account at www.nyc.gov/examsforjobs and use the following steps:

1. Navigate to the Dashboard for the Appeals tab.
2. Click the NEW APPEAL button to create and submit your appeal.
3. Select the exam from the Exam drop-down list, and
4. Select the exam part from the Exam Part drop-down list.
5. Select the reason for your appeal from the Appeal Reason drop-down list (if applicable).
6. Enter the details of your appeal by providing specific reasons why your score should be higher.

ADDITIONAL INFORMATION:

Selective Certification for Professional/Vendor Certifications::

If you have professional/vendor certification(s) listed in the HOW TO QUALIFY section, you may be considered for appointment to positions requiring these professional/vendor certifications through a process called Selective Certification. If you qualify for Selective Certification, you may be given preferred consideration for positions requiring these professional/vendor certifications. You will be eligible for Selective Certification for the professional/vendor certification that you used to meet the minimum qualification requirements.

If you possess any additional professional/vendor certifications listed in the HOW TO QUALIFY section, you will be eligible for Selective Certification for these professional/vendor certifications as well. If you acquire any additional professional/vendor certifications listed in the HOW TO QUALIFY section during the duration of the list, please submit documentation by mail to: DCAS Bureau of Examinations - Exam Development Group, 1 Centre Street, 14th Floor, New York, NY 10007. Please include the examination title, number, your social security number, and the Selective Certification you are requesting on your correspondence.

Selective Certification for Certification and/or Special Experience:

If you have the certification and/or experience listed in one or more of the areas below, you may be considered for appointment to positions requiring a certification and/or experience through a process called Selective Certification. If you qualify for Selective Certification, you may be given preferred consideration for positions requiring this certification and/or experience. If you wish to apply for this Selective Certification and/or experience, follow the onscreen instructions when completing the Education and Experience Exam to indicate your interest in such Selective Certification and Final Submit it in the Online Application System(OASys). **Your certification and/or experience will be checked by the appointing agency at the time of appointment.**

Incident Command Structure (ICS) Certification (382): Possession of a valid Incident Command Structure (ICS) certification such as FEMA's Professional Development Series certificate or an IS-100.b, IS-200.b, IS-700, or IS-800.b certificate.

Amazon Web Services Development Experience (AWS): At least two (2) years of satisfactory, full-time experience as a certified Amazon Web Services (AWS) developer.

Application Technologies (TEC): At least two (2) years of satisfactory, full-time professional experience in the analysis, design, development, implementation and maintenance of Application technologies.

Call Center Technologies (CCX): At least two (2) years of satisfactory, full-time professional experience in the analysis, design, development, implementation and maintenance of Call Center technologies.

Cognos BI Development (213): At least two (2) years of satisfactory, full-time professional experience developing reports and dashboards in a Cognos BI environment.

CyberSecurity (221): At least two (2) years of satisfactory, full-time professional experience in the analysis, design, development, implementation and maintenance of CyberSecurity technologies.

Data Management Technologies (DMT): At least two (2) years of satisfactory, full-time professional experience in the analysis, design, development, implementation and maintenance of Data Management technologies.

Geosupport Development (316): At least two (2) years of satisfactory, full-time professional experience in the analysis, design, implementation, maintenance, customization, and enhancement of Geosupport applications using one or more of the following: PL/1, C, .Net, Java, SQL Server, JCL, VSAM, and/or CICS, and developing complex system integration with Geosupport SDK/API.

Human Centered Design (HCD): At least two (2) years of satisfactory, full-time professional experience in the application of human-centered methodologies such as customer journey mapping, user research, customer interviews, visual design, contextual inquiry, and other research methods.

Industry Experience Supporting Mainframe Development (465): At least two (2) years of satisfactory, full-time professional experience working to support mainframe development. Experience must include IBM zOS, Linux/Unix, COBOL, JCL, REXX, CICS, VSAM,TSO and/or ISPF.

Information Technology Systems Experience in an Education Setting (EIT): At least two (2) years of satisfactory, full-time professional experience operating, monitoring, troubleshooting and/or developing information technology and/or electronic records systems for an educational program(s) and/or institution(s).

IT Infrastructure (42A): At least two (2) years of satisfactory, full-time professional experience in the analysis, design, development, implementation and maintenance of IT Infrastructure technologies.

Microsoft Azure Development Experience (45M): At least two (2) years of satisfactory, full-time professional experience as a certified Microsoft Azure developer.

MongoDB Development Experience (479): At least two (2) years of satisfactory, full-time professional experience developing in a MongoDB Environment.

Municipal Government Experience (MGE): At least two (2) years of satisfactory, full-time professional experience working within a municipal government in a similar position, which provides services for a city with over 1 million in population.

.Net Web Development Experience (NEF): At least two (2) years of satisfactory, full-time professional experience developing web applications using .NET and/or .NET core.

Open Source Development (OSD): At least two (2) years of satisfactory, full-time professional experience in the analysis, design, implementation, maintenance, customization, and enhancement of systems including, but not limited to, the following Open Source technologies: Node, JS, Ruby, Python, PHP, PostgreSQL, MySQL, Drupal, WordPress, and/or JavaScript Frameworks.

Power BI Development Experience (PBI): At least two (2) years of satisfactory, full-time professional experience developing reports and dashboards using PowerBI.

Project Management Technologies (870): At least two (2) years of satisfactory, full-time professional experience in the analysis, design, development, implementation and maintenance of Project Management technologies.

Public Health or Health Services Setting (PIT): At least two (2) years of satisfactory, full-time satisfactory professional experience operating, monitoring, troubleshooting and/or developing information technology and/or electronic records systems for a laboratory, hospital, community health center, private medical practice, patient care facility, or in a public health, environmental health, or mental hygiene program.

Public Safety Technologies (59B): At least two (2) years of satisfactory, full-time professional experience in the analysis, design, development, implementation and maintenance of Public Safety technologies.

React JS Development Experience (RJS): At least two (2) years of satisfactory, full-time professional experience developing responsive web applications using React JS.

Redis Development Experience (RED): At least two (2) years of satisfactory, full-time professional experience developing in a Redis Environment.

ServiceNow Development Experience (61M): At least two (2) years of satisfactory, full-time professional experience developing for the ServiceNow platform.

Splunk Development Experience (649): At least two (2) years of satisfactory, full-time professional experience developing in a Splunk environment.

Wireless Technologies (WSP): At least two (2) years of satisfactory, full-time professional experience in the analysis, design, development, implementation and maintenance of Wireless technologies.

The above Selective Certification requirements may be met at anytime during the duration of the list. If you meet this requirement at some future date, please submit a request by mail to: DCAS Bureau of Examinations - Exam Development Group, 1 Centre Street, 14th Floor, New York, NY 10007. Please include the examination title and number, your social security number, and the Selective Certification you are requesting on your correspondence.

Application Receipt:

You will be emailed a receipt immediately after you have applied for the examination. If you do not receive this receipt, check "Junk", "Trash", or "Spam" folders for the primary email linked to your Online Application System (OASys) account. If you are unable to locate the email, you can view a summary of the notification email to you on your OASys Dashboard, then Notifications. If you are still unable to find the email, please email DCAS via the Contact feature available in OASys with a description of the issue and include the exam number and your profile number located on your Profile page. While on your Profile page, check that the email addresses you provided are correct and/or updated.

PENALTY FOR MISREPRESENTATION:

Any intentional misrepresentation on the application or examination may result in disqualification, even after appointment, and may result in criminal prosecution.

The General Examination Regulations of the Department of Citywide Administrative Services (DCAS) apply to this examination and are part of this Notice of Examination. They are posted at nyc.gov/dcas.

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